



EXPERTISE IN ACTION



CYBERSECURITY

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CYBERSECURITY SERVICES FOR HHS SYSTEM MODERNIZATION



THE RHODE ISLAND UNIFIED HEALTH INFRASTRUCTURE PROJECT

Rhode Island's Unified Health Infrastructure Project (UHIP) is a multi-phased effort, developing an integrated technology platform across healthcare and human services programs. UHIP is a collaboration of five Rhode Island government agencies with a vision for a single technology solution that simplifies enrollment for individuals and families eligible for Medicaid/CHIP, SNAP, TANF, commercial-based healthcare plans, and other public assistance programs. The project included implementation of an ACA-compliant health benefits exchange solution.

SECURITY ASSESSMENT SERVICES

Rhode Island selected CSG to provide IV&V and security assessments for the UHIP system. Our team provided comprehensive security and MARS-E assessments, comprised of a suite of monthly and annual assessment activities, to assist the State in the maturation of their continuous monitoring program and assure system compliance with all State and federal laws and regulations. CSG conducted targeted, release-focused dynamic and static vulnerability assessments that enabled the State and solution vendor to discover and correct potential vulnerabilities early in the SDLC, maximizing the value of security testing activities and implementing additional safeguards on the potential for production vulnerabilities. CSG also performed network security scans, penetration testing, IRS compliance testing, and security fix validation. Our services provided an all-encompassing independent analysis of UHIP's security posture and delivered recommendations to address identified vulnerabilities.

CSG is here to help Rhode Island ensure its healthcare and human services platform properly safeguards the sensitive information of its citizens and programs.



INTEGRATED ELIGIBILITY MODERNIZATION IN MASSACHUSETTS

The Commonwealth of Massachusetts' Health Insurance Exchange and Integrated Eligibility System (HIX/IES) is co-managed by the Massachusetts Executive Office of Health and Human Services and the Commonwealth Health Insurance Connector Authority. The HIX/IES provides a one-stop marketplace that makes it easier than ever for individuals and families to enroll in affordable health coverage that meets their needs.

SECURITY MANAGEMENT PROCESS IMPROVEMENT

Massachusetts selected CSG to provide IV&V and security assessment services for the HIX/IES project. CSG completed an assessment of security management processes and procedures used by the HIX/IES Program and system integrator vendor. Following this analysis, our team developed recommendations for security process improvements during release management and provided continuous program monitoring. These activities reduced the likelihood of protected data incidents, enabled the discovery and correction of potential vulnerabilities early in the SDLC, maximized the value of security scanning activities, and implemented additional safeguards to reduce the potential for production vulnerabilities.

Massachusetts is committed to maintaining and operating a secure system that serves the healthcare needs of its residents. CSG is here to support them in achieving that vision.

CYBERSECURITY SERVICES FOR CHILD SUPPORT SYSTEM MODERNIZATION



SALEM

CHILD SUPPORT MODERNIZATION IN OREGON

The Oregon Child Support Program is a partnership between the Oregon Department of Justice and county District Attorneys' Offices designed to enhance the well-being of children by providing child support services to families. To improve program efficiency and meet the needs of the people who depend on these services, Oregon implemented a new IT system that provides enhanced user and customer experiences.

SECURITY ASSESSMENT SERVICES AND CODE REVIEWS

Oregon selected CSG to provide independent quality assurance services for the Child Support System Modernization Project, including security assessment services. Our team reviewed the design, development, and implementation contractor's System Security Plan and security architecture and provided feedback. Our team assessed Oregon's new system using NIST 800-53r4 and IRS Publication 1075 security controls and reviewed security and privacy incident response policies and procedures, including disaster recovery and business continuity plans and exercises. CSG conducted manual and automated penetration testing, as well as vulnerability testing, and performed physical assessments of the development facility and the hosting provider's data center. Additionally, we performed code reviews throughout the development and implementation of the system, including security reviews.

CSG supported Oregon in launching a safe, secure modernized child support system to serve the children and families of the state.



SPRINGFIELD

ILLINOIS' CHILD SUPPORT SYSTEM MODERNIZATION

The Illinois Department of Healthcare and Family Services, Division of Child Support Services, administers child support services to more than 440,000 families across the State. The agency is executing the Child Support Automation and Innovation for Modernization Project to update its aging technology platform and utilize modern technology to enhance customer service and ensure the efficient and effective disbursement of child support payment to Illinois' children and families.

PLANNING FOR A SECURE SYSTEM

Illinois selected CSG to provide quality assurance services, which include significant responsibilities for security planning and risk assessment activities. At the start of the project, the CSG team developed a Risk Assessment Plan, System Security Plan, and Security Assessment Audit Plan. Throughout the design, development, and implementation of the system, we conduct security code and configuration reviews and testing. CSG immediately informs State leadership of security threats and offers recommendations to improve system security. CSG also considers security best practices in its review of system documentation and processes and ensure they align with industry security standards and best practices.

CSG is supporting Illinois in its goal of implementing a secure system to support the children and families of the State.

ABOUT CSG

CSG Government Solutions is a national leader in planning, managing, and supporting complex projects that modernize the information technology and business processes of large government programs. CSG helps you manage the risk associated with privacy and security of systems and personal information. Our experts are versed in best practices for guarding electronically protected health information and other personal data. We provide guidance on proven approaches, processes, and operating procedures to ensure you stay ahead of technological advances and evolving threats.



OUR CLIENTS

The CSG story is the story of our clients. We are totally dedicated to their success. For more than 25 years, we have applied our expertise, innovation, and results-oriented mindset to the most complex program modernization projects of over 200 government and other organizations. We work with our clients in a spirit of partnership and collaboration to deliver the right results at the right time, for the right price.



"Through the development of security assessment plans and code reviews, CSG has ensured that cybersecurity is prioritized throughout every phase of our system development project. Their reports and guidance support Illinois in protecting the sensitive information of the children and families we serve."

**Sean Rosenthal, Deputy Administrator and CS AIM Project Administrator
Illinois Department of Healthcare and Family Services**



"The CSG team excelled in their work related to system code review to determine whether coding standards were being followed by development staff. The team also excelled in risk assessment – identifying risks and evaluating mitigation plans."

**Karen Coleman, Child Support System Project Executive
Oregon Division of Child Support**



"CSG provided independent high value guidance and advice for our modernization project. Their experience in Colorado, especially with OIT's security and IV&V requirements, and their comprehensive tools supported our ability to achieve our goals and objectives with minimal impact to our staff."

**Rhonda Paxson, Deputy Director
Colorado Department of Health Care Policy and Finance**



PUT CSG TO WORK FOR YOU TODAY.

For more information or to discuss the challenges you face and how CSG can help, e-mail us at info@csghdelivers.com.